

Leadership Update May 8th, 2020

Many towns, cities and municipalities are opening their doors in Texas. The Texas Department of Criminal Justice (TDCJ) and Managed Care remain committed to restricting unnecessary movement to keep our staff and patients safe. With safety in mind, we continue to develop, update and implement policies and guidelines. We are doing everything in our power to promote staff and patient safety.

This week, the Managed Care Employee Exposure Management policy was updated, effective May 6th, 2020, to align with new Centers for Disease Control and Prevention (CDC) guidelines. These changes include alignment with the CDC's move to a symptom-based strategy, a provision for employees who tested positive but who are asymptomatic, and a 10-day return to work for employees who have been confirmed COVID-19 positive or had exposure to COVID-19. The Managed Care COVID-19 Precautionary Measures policy was approved, effective May 4th, 2020. Lastly, the Texas Medical Board (TMB) issued a new emergency rule [Rule 190.8(2)(U)] that describes the COVID-19 Minimum Standards for Safe Practice that physicians and their delegates must follow at this time.

The number of COVID-19 cases continue to rise within Managed Care as we have yet to hit our peak. As of this morning, Managed Care has 16 employees who tested positive with five recovered. We have 218 patients who tested positive with 46 recovered. Our numbers change daily, continue frequent communication with your teams in order to stay current with information.

Resources

The Managed Care COVID-19 page includes a resource section for of the communications and information we have shared with you via email.

- a. If you are using the , you can access the Managed Care COVID-19 page through your homepage. The Coronavirus link is highlighted in yellow.
- b. If you are using the , you can access the page using the link below. https://www.ttuhsc.edu/coronavirus/managed-care.aspx

If you or someone you know is feeling overwhelmed by the COVID-19 pandemic, Speak with a mental health professional for help dealing with anxiety, depression, stress, grief or worry 24/7.

- a. Call the toll-free COVID-19 Mental Health Support Ling at (833) 986-1919.
- b. If you are using the , you can access the Mental Health Support Line information through the Managed Care COVID-19 Resources. The Coronavirus link is highlighted in yellow on your Managed Care homepage.