

**U.S. CUSTOMS AND BORDER PROTECTION**  
**Department of Homeland Security**

Area Port of Dallas

**PUBLIC INFORMATION NOTICE**

DATE: April 12, 2017

NUMBER: DFW-17-001

FOR FURTHER EMAIL:  
[DFWAirportI94@cbp.dhs.gov](mailto:DFWAirportI94@cbp.dhs.gov)

SUBJECT: Electronic (paperless) I-94 Issues

Customs and Border Protection (CBP), Area Port of Dallas (DFW), issues this Public Information Notice (PIN) to announce that the Area Port of Dallas will establish a program to begin accepting requests, via email, to review issues with electronic I-94s that may contain erroneous information such as an incorrect "admitted until" date, incorrect biographical information and/or incorrect classes of admission. The pilot program will begin on May 15, 2017.

Travelers that arrived at a location listed below or are currently located in a location listed below may send a request regarding an issue with a previously issued I-94 to [DFWAirportI94@cbp.dhs.gov](mailto:DFWAirportI94@cbp.dhs.gov)

The request should include:

1. A statement setting forth the issue and requesting that the issue be resolved;
2. A copy of the Passport biographical page;
3. A copy of the United States Visa, if applicable;
4. A copy of the most recent admission stamp in the passport;
5. A copy of the boarding pass or the flight information;
6. The person's address and telephone number in the