



Conflict Management and Resource Policy

Conflict is normal.

Conflict is a normal part of human interaction and provides an opportunity for making change. While conflict can be uncomfortable, it should not necessarily be avoided and can result in creative solutions, new ideas and an advancement of i7nBTrie ge. ET@.0000092 0 612 79

<https://ombuds.wustl.edu/>

can be contacted. The University Ombuds is a confidential, off-the-record resource that can help the student or the advisor explore options, identify resources, manage expectations, and express frustrations. If resolution cannot be reached, the Associate Dean of DBBS may be contacted. Alternatively, a more formal complaint process can be followed as outlined below.

If the nature of the issue is academic or related to professional integrity, a student may pursue a formal complaint. All complaints should be addressed to an Associate Dean of the Graduate School; see the **Academic Integrity Policy** (<https://graduateschool.wustl.edu/sites/graduateschool.wustl.edu/files/Academic%20Integrity%20Policy%202018.pdf>)

If the conflict is impacting wellbeing, Student Health Services is available for confidential, onsite counseling. Student Health Services can be reached at 314-362-4357. The office is located at 4525 Scott Ave., Room 3420 (Third Floor), East Building. Students may also send a mail to studenthealthservice@wusm.wustl.edu or visit the website at wusmhealth.wustl.edu.