TTUHSC Institutional Report
2012-2013

- Compared to the previous year, the current survey response rate is lower but remains consistent with the response rates over the past four years.
- Overall, students are satisfied with their experiences at TTUHSC. As measured by individual item means, satisfaction at the institutional level is comparable to the previous year.
- Satisfaction with the reliability of wireless connectivity across the institution continues to be an area of needed improvement. Compared to the previous year, satisfaction decreased on all campuses, except Amarillo and El Paso. Wireless reliability on the Abilene campus is a noticeable concern.
- Satisfaction with the learning management system (i.e. Sakai/Hub, Blackboard) is noticeably higher compared to the previous year even though there are several open-ended comments which reflect dissatisfaction.
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- Students from the Gayle Greve Hunt School of Nursing, Paul L. Foster School of Medicine, and School of Medicine appear highly satisfied with their school's Student Affairs personnel and services.
- As in previous years, items related to student health continue to be an area to monitor. Item means were lower compared to the previous year.
- Compared to other schools, Paul L. Foster School of Medicine and School of Nursing students express higher satisfaction with their opportunities to learn about, from, and with students and/or practitioners from other healthcare professions.
- In their open-ended comments, students cite faculty, institutional culture, and curricula most often as favorite aspects of being a TTUHSC student. Suggestions for improvement are quite diverse but often relate to their academic experiences.

For most survey items, students were asked to indicate their level of satisfaction using a 6-point scale (*6*=

		Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Very Dissatisfied	Distribution**
	Mean*	%	%	%	%	%	%	
OVERALL SATISFACTION	n	n	n	n	n			

		Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Not Important To Me	Distribution**
STUDENT SUPPORT SERVICES	**Mean***	%	%	%	%	%	%	%	%	
	n	**n**	**n**	**n**	**n**	**n**	**n**	**n**	**n**	
	4.45	12.2	24.3	14.9	6.4	4.4	1.5	22.9	13.3	
	1238	151	301	184	79	55	19	284	165	
	4.32	10.7	23.0	14.2	6.7	4.8	2.7	23.9	13.9	
	1238	133	285	176	83	59	34	296	172	
	4.37	12.0	22.9	14.5	8.6	4.8	1.6	23.5	12.2	
	1238	149	283	179	106	59	20	291	151	
	4.42	14.1	24.9	16.5	7.9	4.4	2.2	19.9	10.2	
	1238	174	308	204	98	55	27	246	126	
	4.61	15.8	27.6	15.4	5.3	3.9	1.3	19.7	10.9	
	1238	196	342	191	66	48	16	244	135	

		Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Not Important To Me	Distribution***
FINANCIAL AID	**Mean** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	
1. Helpfulness of Financial Aid employees	**5.27** 1238	38.6 478	33.2 411	7.8 96	1.9 23	1.3 16	.2 2	15.8 195	1.4 17	
2. My awareness of financial aid options	**4.97** 1238	30.9 383	34.3 425	14.4 178	5.9 73	1.7 21	.6 7	10.8 134	1.4 17	
3. Efficiency of the financial aid process	**5.08** 1238	31.7 393	35.7 442	11.5 142	3.3 41	1.7 21	.5 6	14.1 175	1.5 18	

	Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Not Imp8o31-35

		Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Not Important To Me	Distribution***
LIBRARY RESOURCES	**Mean** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	
	5.39	38.1	30.4	4.9	.6	.5	.3	22.2	3.1	
	1235	470	376	60	7	6	4	274	38	
	4.83	26.3	33.0	10.0	5.7	3.5	2.0	16.2	3.4	
	891	234	294	89	51	31	18	144	30	
	4.86	27.0	32.1	13.6	2.5	4.2	1.9	15.7	3.0	
	891	241	286	121		15.7	3.0			

		Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Very Dissatisfied	Not Applicable	Not Important To Me	Distribution***
ADVISING/MENTORING	**Mean** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	**%** **n**	
1. Academic advising in my field of study	**5.08**	35.7	33.8	10.3	4.0	2.1	1.1	11.9	1.1	
	1231	440	416	127	49	26	13	147	13	
2. Academic advisor's knowledge about my degree program	**5.25**	40.7	32.7	8.1	2.4	1.4	.6	13.2	1.1	
	1231	501	402	100	29	17	7	162	13	
3. Faculty/staff knowledge of career opportunities in my field of study	**5.18**	40.7	35.3	9.6	2.9	1.3	1.1	8.2	.9	
	1231	501	434	118	36	16	14	101	11	

	Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Very Dissatisfied	N BT /

	Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Dissatisfied	Very Dissatisfied	Not Applicable

		Strongly Agree	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Strongly Disagree	Not Applicable	Not Important To Me	Distribution**
	Mean*	%	%	%	%	%	%	%	%	
STUDENT LIFE (cont.)	n	n	n	n	n	n	n	n	n	
	4.22	19.0	31.1	15.9	10.0	13.0	4.2	4.7	2.1n	

	GGHSON	GSBS	PLFSOM	SOAHS	SOM	SON	SOP
	Mean*	Mean	Mean	Mean	Mean	Mean	Mean
	SD**	SD	SD	SD	SD	SD	SD
OVERALL SATISFACTION							
Overall, how satiesfied are you with your studies at TTUHSC?	**4.83**	**4.88**	**5.20**	**5.22**	**4.90**	**5.29**	**4.55**
	35	51	98	338	183	347	216
	0.82	0.99	0.63	0.96	0.84	0.95	1.17

0HDQV DUH FRORU FRGHG WR KLJKOLJKW DUHDV RI VWUHQJWK DQG SRWHQWLDO LPSURYHPHQW 5HG ”

** Standard deviation

	GGHSON		GSBS		PLFSOM		SOAHS		SOM		SON		SOP	
	n	Mean* SD**	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD
STUDENT SUPPORT SERVICES														
1. Information about student health insurance plans	27	**5.04** 0.81	46	**4.04** 1.44	82	**4.39** 1.26	176	**4.41** 1.17	142	**4.31** 1.17	154	**4.73** 1.36	162	**4.40** 1.18
2. Options for student health insurance coverage	26	**4.88** 0.99	48	**3.65** 1.63	81	**3.84** 1.54	170	**4.36** 1.21	138	**4.25** 1.18	148	**4.74** 1.36	159	**4.31** 1.22
3. Information about student health care providers in the network	25	**4.84** 0.80	48	**4.10** 1.45	79	**4.16** 1.28	181	**4.29** 1.25	149	**4.27** 1.16	150	**4.69** 1.38	164	**4.38** 1.26
4. Information about medical health services (e.g., visits to family practice clinic)	26	**4.77** 0.86	48	**3.88** 1.47	85	**4.28** 1.21	211	**4.33** 1.31	163	**4.40** 1.20	153	**4.66** 1.43	180	**4.52** 1.14
5. Information about available counseling services (e.g., dealing with unfamiliar or stressful situations)	29	**4.41** 1.24	44	**3.93** 1.35	85	**4.51** 1.16	195	**4.60** 1.12	153	**4.75** 1.07	172	**4.78** 1.27	181	**4.59** 1.17

0HDQV DUH FRORU FRGHG WR KLJKOLJKW DUHDV RI VWUHQJWK DQG SRWHQWLDO LPSURYHPHQW 5HG ”

** Standard deviation

	Mean* SD**	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	n	Mean SD
REGISTRAR								
1. Helpfulness of employees in Registrar's office	**5.26**	**5.14**	**5.44**	**5.17**	**5.13**	**5.22**		**5.03**
	0.58	0.85	0.62	0.82	0.70	0.83		1.01
	5.23	**4.91**	**5.40**	**5.10**	**5.02**	**5.20**		**4.79**
	0.84	1.08	0.61	0.89	0.79	0.84		1.24
	5.29	**5.20**	**5.39**	**5.40**	**5.22**	**5.35**		**4.58**
	0.71	0.87	0.63	0.89	0.77	0.79		1.35
	5.25	**5.28**	**5.47**	**5.24**	**5.22**	**5.42**		**5.10**
	0.90	0.84	0.62	0.94	0.75	0.75		0.96

	Mean* SD**	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD
FINANCIAL AID							
	5.13	**5.16**	**5.48**	**5.21**	**5.35**	**5.33**	**5.17**
	0.92	1.05	0.68	0.92	0.76	0.86	0.89
	4.97	**5.03**	**5.33**	**4.865.03**			

Prior to the following section, each respondent was asked if his/her school offers adequate assistance with issues related to Student Affairs. *Figure 5* illustrates the percent of respondents who indicated *Yes* in 2010-2011, 2011-2012, and 2012-2013 for all schools except the Gayle Greve Hunt School of Nursing, which has scores only for the two most recent academic years.

	GGHSON		GSBS		PLFSOM		SOAHS		SOM		SON		SOP	
	n	Mean** SD***	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD
STUDENT AFFAIRS														
1. Helpfulness of office employees in the Student Affairs office or of the Student Affairs liaison for your specific school	32	**5.63** 0.55	41	**4.85** 1.35	97	**5.87** 0.37	233	**5.28** 0.78	173	**5.65** 0.71	228	**5.27** 0.84	206	**5.34** 0.99
2. Wait time for services and/or responses	32	**5.59** 0.61	41	**4.93** 1.23	97	**5.84** 0.40	231	**5.24** 0.80	173	**5.57** 0.69	227	**5.18** 0.91	204	**5.26** 0.95
3. Assistance in transitioning to a regional campus*	-	**-** -	22	**5.05** 1.13	54	**5.81** 0.44	105	**5.23** 0.79	93	**5.55** 0.85	64	**5.27** 0.95	149	**5.07** 1.14

* Distance students from SOAHS, SON, and GGHSON did not evaluate this statement.

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*** Standard deviation

	GGHSON		GSBS		PLFSOM		SOAHS		SOM		SON		SOP	
	n	Mean* SD**	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD
STUDENT BUSINESS SERVICES														
1. Helpfulness of Student Business Services employees	30	**5.20** 1.03	40	**5.30** 0.94	71	**5.39** 0.73	267	**5.13** 0.94	140	**5.05** 0.84	282	**5.24** 0.79	186	**5.12** 0.87
2. Wait time for services and/or responses	30	**5.13** 1.04	41	**5.24** 0.89	73	**5.34** 0.79	266	**5.09** 0.96	137	**5.06** 0.86	277	**5.25** 0.79	185	**5.10** 0.86
		5.17 0.83		**5.15** 0.96		**5.26** 0.82		**4.96** 1.03		**4.88** 0.95	289	**5.18** 0.84	184	**5.07** 0.88
4. Clarity of your online account statement		**5.22** 0.75		**4.87** 1.24		**5.25** 0.81		**4.93** 1.09		**4.81** 1.07		**5.14** 1.02		**5.08** 0.88

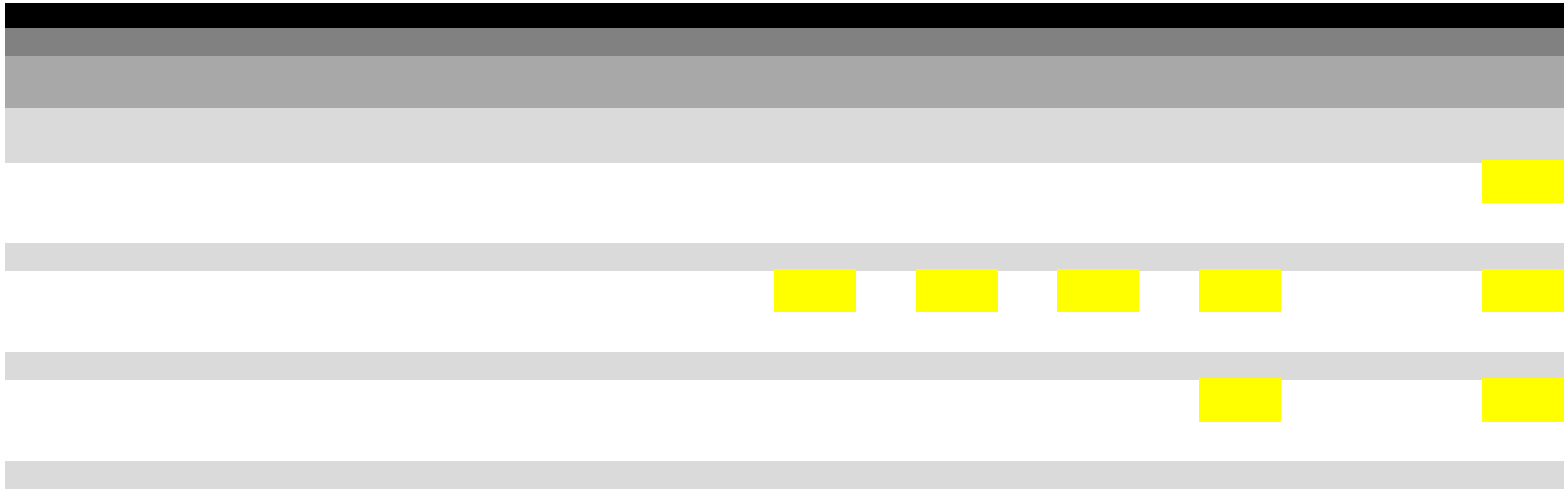
** Standard deviation

	Mean** SD***	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD
LIBRARY RESOURCES							
	5.42	**5.51**	**5.48**	**5.41**	**5.29**	**5.48**	**5.18**
	0.70	0.86	0.62	0.68	0.79	0.73	0.93
	-	**4.93**	**5.10**	**5.05**	**4.14**	**5.16**	**4.88**
	-	1.12	0.98	1.07	1.52	0.91	1.11
	-	**5.10**	**4.91**	**5.07**	**4.49**	**5.27**	**4.56**
	-	0.99	1.16	1.05	1.32	0.84	1.39
4. Accessibility of onsite	**-**	**5.17**	**5.15**	**5.21**	**5.08**	**5.28**	**4.87**
	-	1.12	1.12	0.84	0.87	0.93	1.20
	5.24	**5.10**	**4.86**	**5.20**	**5.03**	**5.48**	**5.22**
	0.79	1.03	1.38	0.87	0.94	0.75	0.87
	5.24	**5.23**	**4.84**	**5.13**	**5.12**	**5.45**	**5.31**
	0.79	0.83	1.38	0.89	0.88	0.81	0.86

	Mean* SD**	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD
ADVISING/MENTORING							
	5.27	**4.76**	**4.92**	**5.28**	**4.79**	**5.23**	**4.87**
	0.83	1.49	1.10	0.91	1.15	0.97	1.10
	5.53	**5.16**	**4.97**	**5.42**	**5.04**	**5.35** 280	**5.07** 160
	0.78	1.14	1.04	0.86	0.96	0.82	1.01
	5.43	**4.32**	**5.05**	**5.38**	**4.93**	**5.35**	**5.07**
	0.82	1.71	0.96	0.88	1.06	0.82	0.94

0HDQV DUH FRORU FRGHG WR KLJKOLJKW DUHDV RI VWUHQJWK DQG SRWHQWLDO LPSURYHPHQW 5HG ”

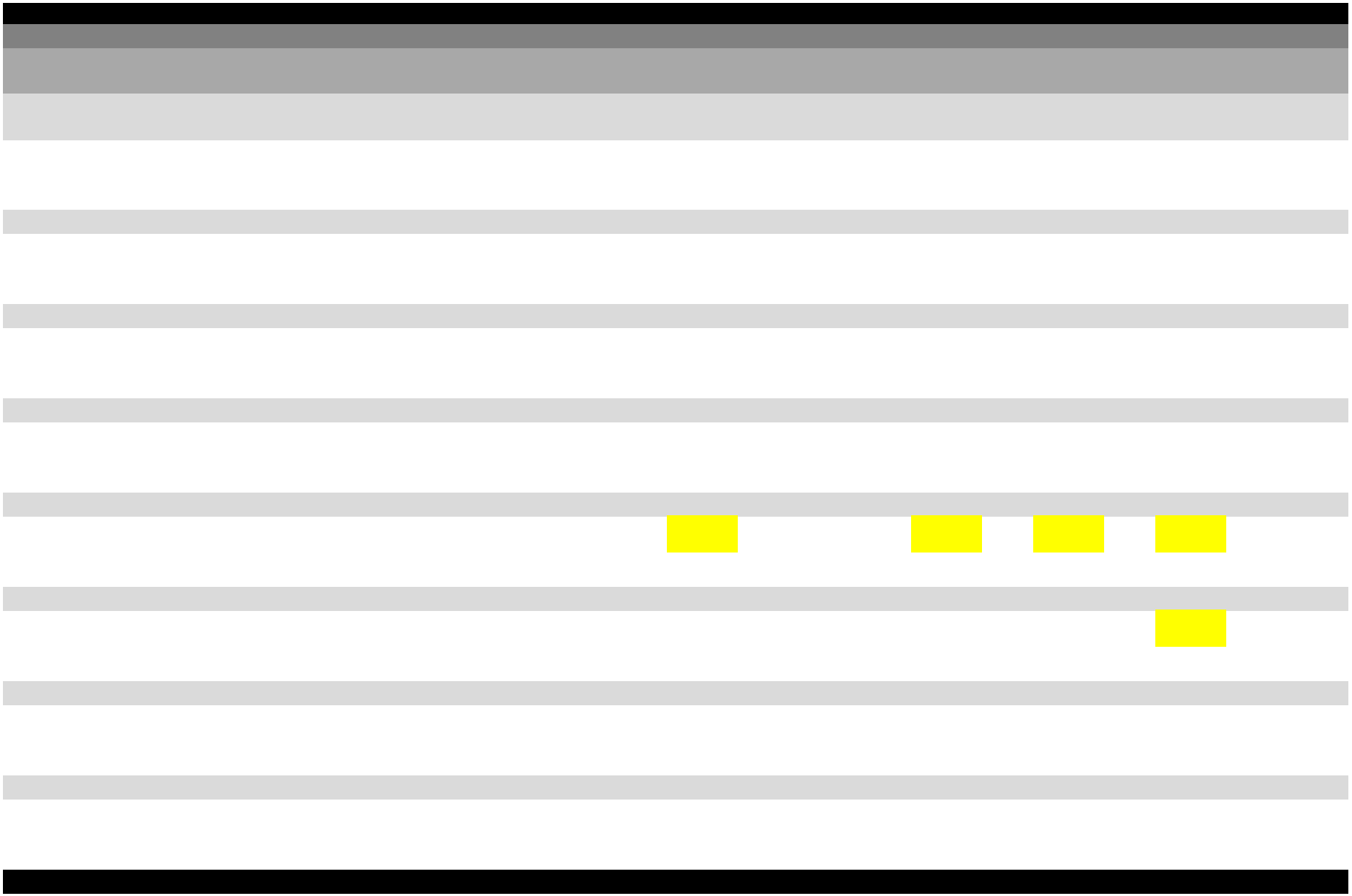
** Standard deviation



	GGHSON													
	Mean** SD***		Mean SD		Mean SD		Mean SD		Mean SD		Mean SD		Mean SD	
ENVIRONMENT*														
	5.49		**5.47**		**5.76**		**5.55**		**5.54**		**5.82**		**5.51**	
	0.70		0.64		0.46		0.71		0.59		0.41		0.76	
2. Classroom environment (e.g. size, temperature, maintenance)	35	**4.43**	50	**5.20**	98	**5.13**	227	**5.20**	182	**5.19**	101	**5.50**	214	**5.07**
		1.20		0.97		0.89		0.88		0.80		0.72		0.90
3. Quality of equipment in laboratory facilities	35	**4.66**	50	**5.18**	95	**5.41**	216	**5.17**	164	**5.00**	99	**5.41**	202	**5.16**
		0.97		0.87		0.78		0.93		0.81		1.02		0.89
4. Campus security	35	**5.51**	50	**5.20**	97	**5.41**	225	**5.14**	179	**5.23**	100	**5.34**	209	**5.20**
		0.56		0.86		0.83		1.02		0.69		0.99		0.88
5. Parking availability	35	**4.71**	50	**4.86**	98	**3.48**	223	**4.99**	181	**4.34**	105	**5.07**	213	**4.29**
		1.05		1.03		1.71		1.01		1.28		0.98		1.47

* Distance students from SOAHS and SON did not evaluate this section.

0HDQV DUH FRORU FRGHG WR KLJKOLJKW DUHDV RI VWUHQJWK DQG SRWHQWLDO LPSURYHPHQW 5HG



	Mean*	Mean	Mean

	Mean* SD**	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD
OVERALL SATISFACTION								

	Mean* SD**	Mean SD**	Mean SD**	Mean SD**	Mean SD**	Mean SD**	Mean SD**	Mean SD**
STUDENT SUPPORT SERVICES								
	4.43	**4.44**	**4.13**	**4.42**	**4.36**	**4.00**	**4.60**	**4.88**
	1.07	1.23	1.25	1.27	1.29	1.30	0.88	1.15
	4.44	**4.21**	**4.18**	**3.89**	**4.30**	**3.86**	**4.45**	**4.86**
	1.09	1.32	1.37	1.55	1.33	1.39	0.89	1.17
	4.42	**4.37**	**4.50**	**4.20**	**4.31**	**3.77**	**4.45**	**4.76**
	1.12	1.31	1.22	1.29	1.29	1.27	0.89	1.23
	4.56	**4.48**	**4.73**	**4.31**	**4.34**	**3.65**	**4.29**	**4.76**
	1.11	1.25	1.04	1.22	1.33	1.34	0.96	1.25
	4.78	**4.52**	**4.76**	**4.52**	**4.59**	**4.11**		

	ABILENE		AMARILLO		DALLAS/FT. WORTH		EL PASO		LUBBOCK		MIDLAND		ODESSA		DISTANCE	
	n	Mean** SD***	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD
FINANCIAL AID																
1. Helpfulness of Financial Aid employees	76	**5.26** 0.85	145	**5.11** 0.99	25	**5.24** 0.66	90	**5.49** 0.67	393	**5.26** 0.89	23	**5.43** 0.79	26	**5.23** 0.51	248	**5.31** 0.85
2. My awareness of financial aid options	78	**4.90** 1.10	151	**4.86** 1.07	26	**5.00** 0.75	91	**5.35** 0.74	412	**4.90** 1.09	24	**5.13** 0.95	26	**5.12** 0.65	279	**5.01** 1.02
3. Efficiency of the financial aid process	79	**5.05** 0.93	148	**4.96** 1.09	26	**5.23** 0.65	89	**5.36** 0.69	398	**5.03** 1.00	23	**5.09** 0.85	26	**5.15** 0.61	256	**5.12** 0.99

	Mean** SD***	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD
STUDENT AFFAIRS								
	5.47 0.75	**5.29** 1.14	**5.08** 0.83	**5.85** 0.41	**5.41** 0.79	**4.88** 0.93	**4.68** 1.34	**5.38** 0.77

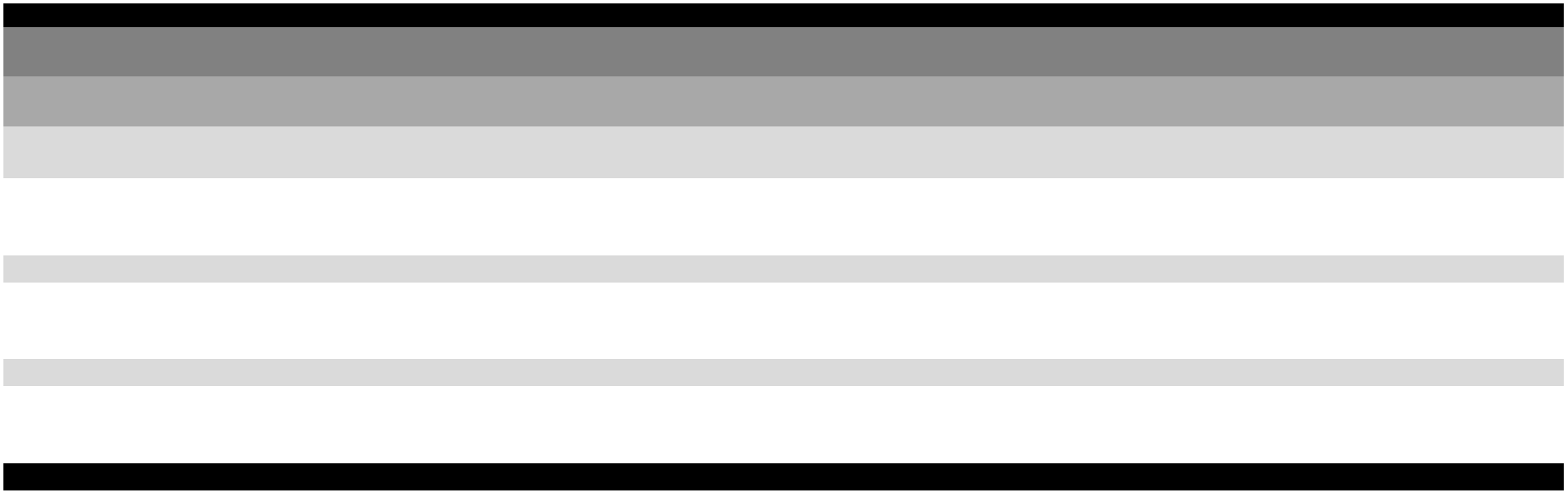
	ABILENE		AMARILLO		DALLAS/FT. WORTH		EL PASO		LUBBOCK		MIDLAND		ODESSA		DISTANCE	
	n	Mean* SD**	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD		Mean SD		Mean SD		Mean SD
STUDENT BUSINESS SERVICES																
1. Helpfulness of Student Business Services employees	69	**5.10** 0.91	142	**5.11** 0.90	22	**5.18** 0.66	74	**5.38** 0.77	398	**5.15** 0.87	14	**4.86** 1.29	22	**5.27** 0.55	275	**5.22** 0.87
2. Wait time for services and/or responses	69	**5.12** 0.85		**5.05** 0.95		**5.04** 0.71	76	**5.33** 0.82		**5.15** 0.84		**4.73** 1.22	22	**5.23** 0.61	274	**5.20** 0.89
3. Usefulness of Student Business Services website	70	**4.96** 0.98	136	**5.01** 0.93	22	**5.05** 0.72	76	**5.25** 0.85	396	**5.04** 0.95	17	**4.76** 1.30	21	**5.14** 0.65	285	**5.12** 0.89
4. Clarity of your online account statement	77	**5.01** 0.95	150	**5.00** 0.99	25	**5.16** 0.69	83	**5.25** 0.84	430	**4.96** 1.06	20	**4.60** 1.39	24	**5.04** 1.00	319	**5.09** 1.03

	Mean** SD***		Mean SD		Mean SD		Mean SD		Mean SD		Mean SD		Mean SD	
LIBRARY RESOURCES														
	4.97		**5.28**		**5.33**		**5.49**		**5.38**		**5.00**		**5.56**	**5.52**
	1.28		0.74		0.49		0.62		0.77		0.82		0.51	0.70
	5.10		**4.67**		**5.30**		**5.12**		**4.81**		**4.63**		**4.41**	**-**
	1.21		1.24		0.48		0.98		1.28		1.41		1.01	-
	3.93		**4.55**		**5.10**		**4.94**		**5.03**	10	**4.40**	27	**4.85**	- **-**
	1.75		1.27		0.99		1.15		1.08		1.43		0.86	-
4. Accessibility of onsite library resources (e.g. books, journals	**4.40**		**4.98**		**5.08**		**5.18**		**5.24**		**5.00**		**5.28**	**-**
	1.43		1.06		0.79		1.10		0.85		0.88		0.74	-
5. Accessibility of online library resources (e.g. books, journals online)	79	**5.09**	155	**5.17**	25	**5.28**	96	**4.90**	450	**5.22**	21	**4.76**	27	**5.22** 314 **5.41**
		0.98		0.89		0.74		1.36		0.86		1.00		0.70 0.82
5. Accessibility of search software (e.g. OVID, Micromedex, MD Consult)	79	**5.18**	153	**5.26**	25	**5.28**	91	**4.87**	411	**5.27**	18	**4.61**	26	**5.23** 291 **5.35**
		0.96		0.83		0.79		1.37		0.83		1.04		0.71 0.88

* Distance students from SOAHS, SON, and GGHSON did not evaluate this statement.

0HDQV DUH FRORU FRGHG WR KLJKOLJKW DUHDV RI VWUHQJWK DQG SRWHQWLDO LPSURYHPHQW 5HG ”

*** Standard deviation



	ABILENE		AMARILLO		DALLAS/FT. WORTH		EL PASO		LUBBOCK		MIDLAND		ODESSA		DISTANCE	
	n	Mean** SD***	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD	n	Mean SD
GENERAL TECHNOLOGY																
1. Audio-video equipment used in classrooms (e.g. microphones, projectors)*	80	**4.44** 1.34	162	**4.62** 1.06	26	**4.19** 1.17	100	**4.77** 1.25	431	**4.95** 1.11	25	**5.40** 0.87	27	**4.78** 1.09		
2. Reliability of wireless connectivity on my campus*	79	**3.49** 1.76	161	**4.35** 1.29	26	**3.92** 1.35	101	**3.92** 1.59	434	**3.98** 1.60	26	**4.69** 1.16	27	**4.44** 1.37		
3. Reliability of Learning Management System (e.g., Sakai/The Hub)	80	**4.38** 1.40	161	**4.30** 1.22	26	**4.35** 1.26	68	**4.53** 1.44	443	**4.78** 1.11	26	**4.50** 1.21	26	**4.88** 0.59	325	**5.13** 0.98
4. Helpfulness of Help Desk employees	62	**4.97** 1.10	141	**4.45** 1.36	20	**4.40** 1.23	91	**4.45** 1.49	392	**5.16** 0.87	21	**5.19** 0.98	22	**5.09** 0.61	270	**5.41** 0.67
5. Usability of my school's website	79	**4.84** 0.98	162	**4.69** 1.09	26	**4.81** 1.06	100	**4.16** 1.51	454	**4.90** 1.10	26	**5.15** 0.88	27	**5.11** 0.58	339	**5.20** 0.95

* Distance students from SOAHS, SON, and GGHSON did not evaluate this statement.

0HDQV DUH FRORU FRGHG WR KLJKOLJKW DUHDV RI VWUHQJWK DQG SRWHQWLDO LPSURYHPHQW 5HG ”

*** Standard deviation

	Mean* SD**	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD	Mean SD
STUDENT LIFE								
	5.08	**4.92**	**5.15**	**4.59**	**5.10**	**5.23**	**4.76**	**5.42**
	0.94	1.09	0.73	1.38	1.02	0.69	1.33	0.76
	4.86	**4.97**	**5.27**	**5.22**	**5.28**	**5.00**	**5.12**	**5.43**
	1.29	1.10	0.53	0.94	0.90	1.22	0.78	0.78
	4.69	**4.83**	**5.15**	**5.18**	**5.19**	**4.92**	**5.04**	**5.08**
	1.39	1.14	0.67	0.90	0.99	1.10	0.77	1.06
	4.38	**4.84**	**5.12**	**4.96**	**5.14**	**4.50**	**4.92**	**5.00**
	1.59	1.10	0.71	1.04	1.03	1.37	0.84	1.13
	4.51	**4.44**	**4.50**	**4.84**	**4.19**	**3.65**	**4.48**	**4.61**
	1.41	1.31	1.29	1.17	1.51	1.43	1.26	1.32
	4.71	**4.69**	**4.40**	**5.17**	**4.90**	**4.22**	**4.63**	**4.02**
	1.30	1.37	1.44	0.93	1.32	1.57	1.41	1.75
	4.47	**4.62**	**4.32**	**5.05**	**4.78**	**4.27**	**4.68**	**4.38**

Note: Due to the sensitive nature of some comments, actual comments will be provided to selected institutional leaders only. They will determine how best to distribute them in their respective areas.

Figure 6 illustrates the distribution of comments by broad theme/category for the first prompt.

- : The most popular theme includes positive comments about faculty. More specifically,

- : Almost ten percent of the responses to this prompt relate to some aspect of distance education. Many students appreciate the flexibility afforded by this mode of delivery – the ability to work