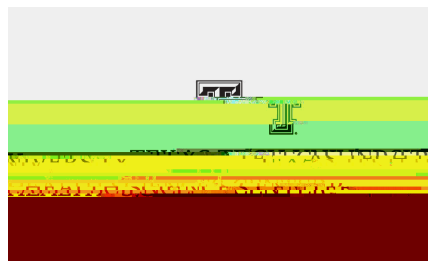


Continuous Improvement Plan Review

ELEMENTS	3 = EXCELLENT	2 = ACCEPTABLE	1 = DEVELOPING
Unit Mission	Clearly communicates the unit's overall purpose Mission statement is distinguished from similar unit Clearly supports the TTUHSC mission	Communicates the unit's overall purpose, but Mission statement is not distinguished from similar units Does not clearly support the TTUHSC mission	Does not communicate the unit's overall purpose Mission statement is not distinguished from similar units Does not clearly support the TTUHSC mission
Progress on Planned Improvements	Addresses all targets from the previous year that were marked as <i>Partially Met</i> or <i>Not Met</i> Clearly describes strategies that were implemented to improve on the targets from the previous year that were marked as <i>Partially Met</i> or <i>Not Met</i> based on findings Additional information is provided about the unit's successes or improvements from previous year	Addresses some targets from the previous year that were marked as <i>Partially Met</i> or <i>Not Met</i> Does not describe strategies that were implemented to improve on targets from the previous year that were marked as <i>Partially Met</i> or <i>Not Met</i> based on findings	Addresses few targets from the previous year that were marked as <i>Partially Met</i> or <i>Not Met</i> Does not describe strategies that were implemented to improve on targets from the previous year that were marked as <i>Partially Met</i> or <i>Not Met</i> based on findings
TTUHSC Goal(s)	TTUHSC goal(s) and its coordinating objective are used All TTUHSC goal(s) and the coordinating objective align with the respective departmental objectives	TTUHSC goal(s) and objective are used Some TTUHSC goal(s) and objective align with respective objectives	Inappropriate TTUHSC goal(s) and objective are used TTUHSC goal(s) and objective align with respective objectives
Customer Outcomes/ Process Objectives	All outcomes/objectives clearly communicate where efforts of the unit will be directed All outcomes/objectives clearly communicate expected results for the intended customer All outcomes/objectives reflect an appropriate score All outcomes/objectives are not bundled and are distinctive of each other All outcomes/objectives avoid directionality and quantifiable targets	Some outcomes/objectives do not clearly communicate where efforts of the unit will be directed Some outcomes/objectives do not clearly communicate expected results for the intended customer All outcomes/objectives reflect an appropriate score All outcomes/objectives are not bundled and are distinctive of each other All outcomes/objectives avoid directionality and quantifiable targets	Inappropriate outcomes/objectives do not clearly communicate where efforts of the unit will be directed Inappropriate outcomes/objectives do not clearly communicate expected results for the intended customer All outcomes/objectives reflect an appropriate score All outcomes/objectives are not bundled and are distinctive of each other All outcomes/objectives avoid directionality and quantifiable targets

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ELEMENTS	3 = EXCELLENT	2 = ACCEPTABLE	1 = DEVELOPING
Targets	<p>All targets describe specific criteria for success and appear to be appropriately challenging attainable in the given time frame</p> <p>Each measure has a related target</p>	<p>All targets describe criteria for success, but some appear to be minimally challenging or unattainable in the given time frame</p> <p>Some measures do not have a related target</p>	<p>Many targets use vague or unclear criteria for success</p> <p>Most measures do not have a related target</p>
Findings	<p>●</p>	<p>●</p>	<p>●</p>

